

RETURN POLICY

Products must be returned to Superior Brand Solutions (Superior), within 30 days of the delivery date. If you are returning product due to a manufacturing defect, or if you received an incorrect item or size, we will replace the item free of charge. If we are unable to replace the item, a full refund will be given.

Returns for all other reasons will be processed once we receive the product back. Product must arrive back at Superior within 30 days of the original delivery date and must be in new, unused, re-sellable condition. The customer is responsible for shipping costs associated with returning product, unless the return is due to a manufacturing defect or receiving an incorrect item or size.

All returns must go through our Customer Service Team and a Return Merchandise Authorization (RMA) number obtained. The RMA number must accompany the shipment back to Superior. No refunds or exchanges will be processed for product returned to Superior without an RMA number.